



Blue Shield Tactical
Blueshieldtactical.com

De-escalation Practitioner 8 hours

This is our user version of our De-escalation Instructor course, which was designed for the employee dealing with chaotic issues faced by public servants. This course is not just a law enforcement course, but rather a course that would benefit anyone working with members of the community. This course provides a real-world approach to communicating tactfully, which will allow you to reduce liability, promote a professional image, build a rapport, and even save lives. This training is a hands on course that gets you involved in classroom participation that will provide results.

Shippensburg, PA

June 7, 2024 (Free)

<https://web.spcollege.edu/survey/36359>

Course Content

- Promoting a professional image
- Building a rapport
- Reducing liability
- Effecting behavior of others
- Understanding tactical communication
- Communication strategies

CONTACT US

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 [Blueshieldtactical.com](https://www.blueshieldtactical.com)

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