

Blue Shield Tactical
Blueshieldtactical.com



INTERPERSONAL SKILLS FOR PROFESSIONAL LAW ENFORCEMENT

16 hours

\$250



Topeka, Kansas

September 12th - 13th, 2024

The rationale behind creating this 16-hour interpersonal & communication skills training course for professional law enforcement was based upon the need of the average officer to improve their ability to interact with the public.

By improving communication officers can reduce the likelihood of unnecessarily escalating situations, creating confusion between officers and the public, along with improving the public's confidence in the officer's abilities. Communication skills and professionalism for law enforcement based on leadership strategies training. The student will have an improved appreciation of their ability to interact with the public through the lecture and interactive exercises. The student will be able to participate in classroom discussions about improving communication and how the public's perception affects how professional they appear.

Course Content

- **Primary styles of law enforcement communication.**
- **Paraphrasing**
- **Verbal communication skills**
- **Non-verbal communication**
- **Establish listening skills**
- **Displaying integrity**
- **Conducting proactive patrols**
- **Identifying tactics to improve citizen contacts**

CONTACT US



888-970-4249



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